

Windstream Communications, Inc.  
4001 Rodney Parham Road  
1170 – B1F2-12A  
Little Rock, AR 72212

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SC PUBLIC SERVICE  
COMMISSION

August 2, 2013

Public Service Commission of SC  
Docket Department  
Post Office Drawer 11649  
Columbia, SC 29211

RE: Authorized Utility Representative Form for Telecommunications Carriers (REVISED)

Dear Sir or Madam:

Enclosed please a revised Authorized Utility Representative Forms for Telecommunications Carrier filed on behalf of The Other Phone Company, Inc d/b/a PAETEC Business Services.

If you have any questions, please do not hesitate to call me at 501-748-5150.

Sincerely,



Lezlie Young  
Consultant – Regulatory Compliance

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**  
 TYPE: ☒ IXC      ☒ CLEC      ☐ ILEC      ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

The Other Phone Company, Inc.	
Company Name PAETEC Business Services	FEIN/SSN 501-748-7000
Dbafka 1201 W. Peachtree Street, Suite 610	Telephone #
Mailing Address Atlanta, GA 30309	
City, State, Zip Code 4001 N. Rodney Parham Rd	
Business Location Little Rock, AR 72212	
City, State, Zip Code	Pulaski County

**REGISTERED AGENT INFORMATION**

Registered Agent: CT Corporation
Mailing Address: 2 Office Park Court #103
Columbia, SC 29223
City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

Russell Frazier 106 N Church Street Lexington, SC 29072

- A. **General Manager** (Include Address if different than above)  
802-957-2641 / 803/359-8868 / russell.frazier@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address  
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
704 /814-2531 / customerassistance@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address  
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
704 /814-2531 / mollie.chewning@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address  
800-347-1991 Residential 800-600-5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)  
 / /  
 Telephone Number / Facsimile Number / E-mail Address  
866-445-3194 Residential Repair 800-843-9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)  
 / /  
 Telephone Number / Facsimile Number / E-mail Address  
Russell Frazier 106 N Church Street Lexington SC 29072
- F. **Emergencies** (During Non-Office Hours)  
802-957-2641 / 803-359-8868 / russell.frazier@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Bettye Willis, Regional VP-State Government Affairs 1201 W. Peachtree St Atlanta GA 30309  
**Regulatory Officer** (Include Address if different than above)  
678-351-2049 / 404-474-9677 / bettye.j.willis@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Vicki Anger, Tax Reporting Windstream Communications
- H. **Dual Party Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5196 / / vicki.anger@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jamie Bourland Regulatory Reporting Windstream Communications
- I. **Interim LEC Fund Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5325 / / tim.p.loken@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jamie Bourland Regulatory Reporting Windstream Communications
- J. **Universal Service Fund Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5325 / / stephanie.d.marsh@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Lezlie Young Regulatory Reporting Windstream Communications
- K. **Gross Receipts Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5150 / / sandra.blade@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jeff Heacox Regulatory Reporting Windstream Communications
- L. **Lifeline Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5390 / / tim.p.loken@windstream.com  
Telephone Number / Facsimile Number / E-mail Address

Lezlie Young

**This form was completed by**

**Consultant - Regulatory Compliance**

**Title**



**Signature**

**/ 8/2/2013**

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

And

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201